



# CITY OF NEW BRITAIN

DEPARTMENT OF PARKS, RECREATION,  
AND COMMUNITY SERVICES

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EST. 1871

## 2020 Pool Rules and Reservation Information

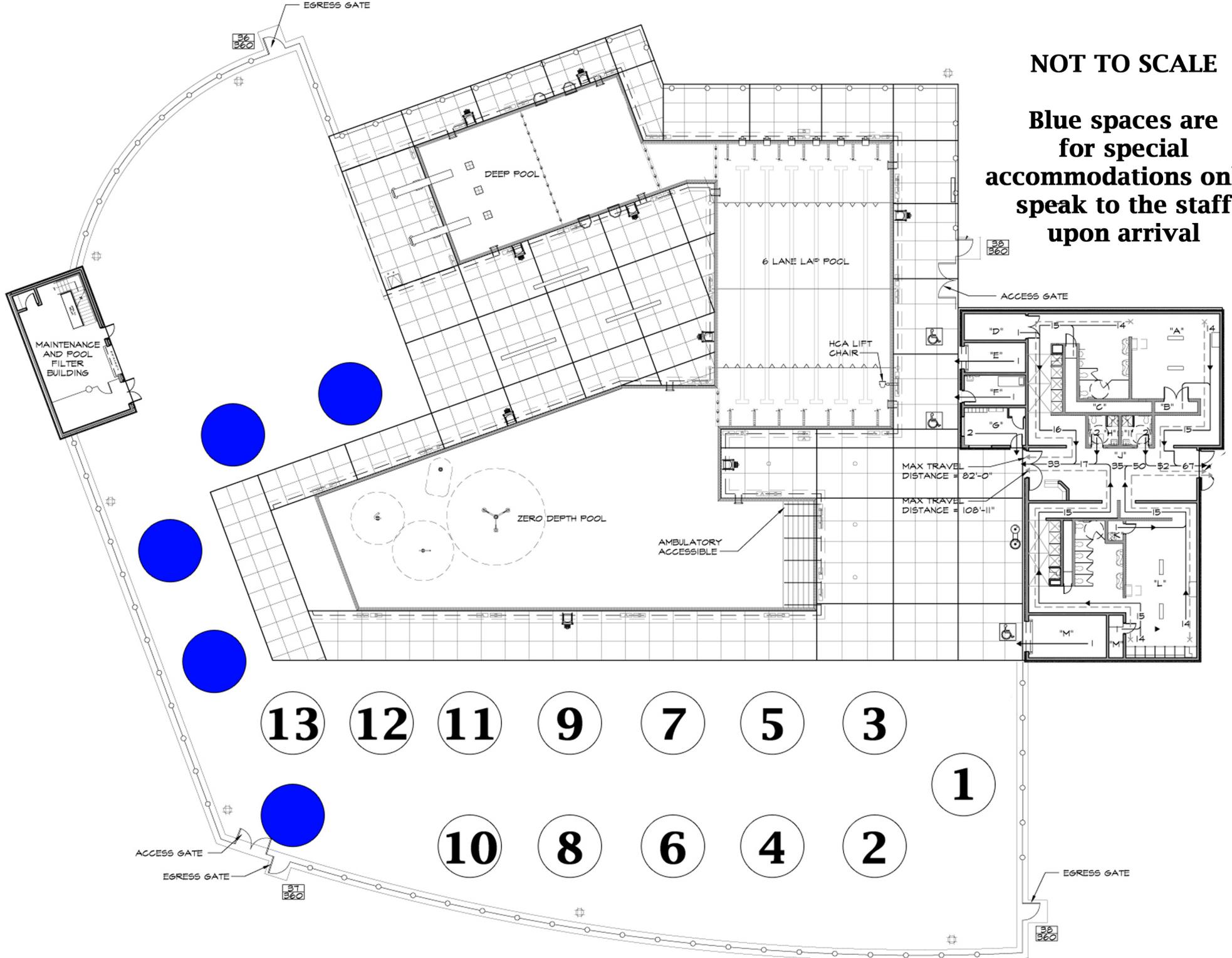
Due to the ongoing COVID-19 pandemic, many of the rules for New Britain's aquatics operations have been modified in order to adhere to the guidelines presented from the state and to keep the staff, patrons, and community safe. Please read and adhere to the following rules, regulations, and procedures as failure to adhere to these guidelines may result in dismissal from the aquatics facility during the reserved time.

### Rules:

1. All patrons must arrive to the facility in swimsuits and shower prior to arriving. Patrons will not be permitted to enter without a bathing suit (even if they are not planning on swimming).
2. All patrons must be wearing a mask in order to enter the facility and whenever they leave their designated reservation section (with the exception of leaving their section to enter the water).
3. All reserved sections must have at least one patron over the age of 15 years old in order to gain entry.
4. Patrons will only be allowed to register for a spot no more than 7 days in advance.
5. A maximum of 4 individuals from the same household are allowed in a reservation spot at a time. (A maximum of 2 spots per day can be reserved).
6. Infants under the age of 2 years old are not counted toward the maximum of 4 individuals per reservation spot.
7. Any cancellations must be made prior to your timeslot by calling the Parks and Recreation Department during office hours (Note: If you are planning on cancelling your reservation during non-business hours you must call the Parks and Recreation hotline and leave a message with your name, phone number, and reason for cancellation. The office staff will return your call as soon as possible. **NO REFUNDS WILL BE ISSUED; A CREDIT WILL BE APPLIED FOR A FUTURE TIMESLOT**). **Office Hours are Monday – Friday 8:15am – 3:45pm**. Office Phone: (860) 826-3360
8. In the event of Contamination or inclement weather preventing patrons from utilizing the facilities during their allotted time, patrons will be given a receipt with details on how to reschedule for another timeslot.
9. If the facility remains open during rainy weather, there will be no refunds or rescheduling receipts given.
10. In the final 15 minutes of the 2-hour time block, patrons must exit the pool and begin to gather their belongings for an organized dismissal. (Patrons will be dismissed by their reserved sections in order to maintain social distancing guidelines).
11. Temperature checks will be conducted if staff has reasonable suspicion that a patron has COVID-19 symptoms. Any individual reading 100.4°F or more will be dismissed from the facility.
12. Failure to adhere to social distancing guidelines may result in dismissal from the facility. These include:
  - a. Not remaining in your reserved spot while out of the pool.
  - b. Not wearing a mask while out of your reserved section (with the exception of leaving to enter the water).
  - c. Loitering/Repeated entry into lifeguard/staff only spaces.
  - d. Refusal to follow aquatics staff directions. (This includes refusal to accept a temperature check).
  - e. Refusal to follow rules posted on signage throughout the facility.

**NOT TO SCALE**

**Blue spaces are for special accommodations only, speak to the staff upon arrival**



# M I L L S T R E E T

